



A Newsletter from the Ottawa Police Services Board

THE OTTAWA POLICE SERVICES BOARD



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OCTOBER MEETING CANCELLED

The meeting scheduled for Monday, October 20, 2014 is cancelled.
The next regularly scheduled meeting is **Monday, November 24, 2014.**

Welcome to the September 2014 issue of the Ottawa Police Services Board's newsletter - a vehicle for sharing information about the work of the Police Services Board. Additional information about the Board is available on the [Board's Website](#).

In this issue:

- Chair El-Chantiry Receives Award for Excellence in Police Governance
- Annual Ottawa Police Service Gala
- Ottawa Police Service 2013 Annual Report
- Reports recently received by the Board

ELI EL-CHANTIRY RECEIVES AWARD FOR EXCELLENCE IN POLICE GOVERNANCE



From Left to Right: E. Kolb, E. El-Chantiry,
Dr. Z. Lakhani (founding CAPG President)

On 23 August 2014 Eli El-Chantiry, Ottawa City Councillor, Deputy Mayor and Chair of the Ottawa Police Services Board, was honoured as the recipient of the first ever Emil Kolb Award for Excellence in Police Governance, presented by the Canadian Association of Police Governance. This new award was created in 2013 to recognize individuals for their significant contributions, commitment and leadership towards the enhancement of civilian police governance in Canada.

The Emil Kolb Award, named in honour of the long-serving Chair of the Regional Municipality of Peel and the Peel Regional Police Services Board, was handed out at the 25th Anniversary Conference of the Canadian Association of Police Governance (CAPG) held in Halifax from August 21-23.

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“I can think of no person more deserving of this very first Emil Kolb Award than my good friend and colleague, Eli El-Chantiry,” said Ottawa Mayor Jim Watson. “Deputy Mayor El-Chantiry has served many important functions as a Member of our City Council and none is more critical than his long-standing dedication to policing in our community and across the country.”

Board Chair El-Chantiry said, “I am deeply honoured to receive the first-ever Emil Kolb Award from my colleagues in the police governance community, especially because of the utmost respect and admiration I have for Emil Kolb. His retirement later this year after more than 50 years of public service will be a tremendous loss to his own community in Peel Region and also to police governance in Ontario and Canada.” Chair El-Chantiry added, “I am very grateful to the CAPG Award Committee for selecting me for this significant tribute and want to thank the CAPG for its work in advancing excellence in police governance.”

Councillor El-Chantiry has served on the Ottawa Police Services Board from January 2003 to the present, with a six-month break in 2007. He has been the Board’s Chairperson from October 2005 to December 2006, and from January 2009 to the present. He is a past member of the Board of Directors of the Ontario Association of Police Services Boards, and currently serves on the CAPG’s Policing & Justice Committee. He is an outspoken advocate for change that would enhance police accountability and address fiscal challenges.

ANNUAL OTTAWA POLICE SERVICE GALA

When: October 25th

Where: Ottawa Convention Centre

Since 2010 the Ottawa Police Service has proudly hosted an annual Ottawa Police Gala in support of local charities in our community. Not only does the gala raise funds for important causes, it also brings members of the Service together with the people they serve. Over the last four years, over \$350,000 has been raised in support of some great causes in our community such as Project S.T.E.P, the Ottawa Mission, the Youth Services Bureau, and Christie Lake Kids. This year, the Service is thrilled that the **Boys and Girls Club of Ottawa** will be the beneficiary of the proceeds.

Tickets are \$175 each and can be purchased through the [Boys and Girls Club Website](#). The event is sure to be a sellout so get your tickets early! Additional info, including sponsorship opportunities, can be found in the [gala brochure](#).

OTTAWA POLICE SERVICE 2013 ANNUAL REPORT

The Police Service released its 2013 Annual Report at the Board meeting on 28 July 2014. A range of performance figures and key statistics are presented in the report, including use of force, public complaints, staff complement, the cost of policing, and the Crime, Police and Traffic Statistics Report, both city-wide and by ward.

Some of the key highlights include:

Calls for Service

The Service received nearly 854,000 calls in 2013, which included info-desk enquiries, call centre communications, switchboard, as well as 911 and 613-230-6211 emergency calls. Out of this total, 354,450 calls were entered into the OPS dispatch system (CAD), a decline of five percent (5%) between 2012 and 2013.

There were also 259,000 calls in 2013 that required an on scene police presence. From these calls, nearly 5,000 were assessed as Priority 1 (imminent danger to life), in which the organization achieved the response performance standard, responding within 15 minutes 95 percent of the time.

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Crime Statistics

Criminal Code of Canada (CCC) offences for the City of Ottawa and 23 City Wards are detailed in Annex B. The information contained has been categorized according to the Uniform Crime Reporting (UCR) Survey 2.2, which is consistent with the methodology used by the Canadian Centre for Justice Statistics (CCJS). The information provides residents and visitors with a better understanding of crime and road safety in Ottawa.

The level of reported crime in Ottawa dropped by 11 percent in 2013 to 32,472 offences (excluding traffic), reinforcing Ottawa as one of the safest large urban centres in Canada. A 16 percent decline in property related offences (Theft \$5,000 and under (-16%), Break and Enter (-20%), Fraud (-13%), and Mischief (-14%)) drove the decline last year. The solvency rate for all reported offences remained at 38 percent in 2013.

The report shows an increase in violent crime of 10%. This increase is largely attributed to a procedural change in how officers code and clear partner-related assaults. This has affected the year over year comparison. Incidents of assault reported to the OPS declined by 6%.



REPORTS RECENTLY RECEIVED BY THE BOARD

In the third quarter of 2014 the Board received the following reports that may be of interest to you; reports are available on the [Board's Website](#):

- **Accessibility Policy** – The Board expanded its existing policy on Accessibility Standards for Customer Service to meet the requirements of the Province's Integrated Accessibility Standards Regulation O. Reg. 191/11, in support of the Accessibility for Ontarians with Disabilities Act, S.O. 2005.
- **Financial Accountability Procedures Manual** – The Board approved amendments to its existing Financial Accountability Procedures Manual, adopted by by-law. The changes reflect current and best practices.
- **Purchase of Police Package Vehicles** – The purchase of 37 police package vehicles was approved at a cost not to exceed \$1,016,601. To gain the best price the vehicles were purchased as part of the Ontario Police Cooperative Purchasing Group.
- **Traffic Stop Race Data Collection Project Update** – An update was provided on this project, which requires police officers to record their perception of the driver's race, by observation only, for traffic stops over a two-year period from June 2013 to June 2015. Officers have already conducted over 60,000 stops since data collection began – a number that compares with annual traffic stops for previous periods. Full information is available online at the [Ottawa Police Service Website](#).
- **Report on SIU Investigations** – The results of two Special Investigations Unit (SIU) investigations were reported to the Board.

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The following second quarter 2014 reports were received:

- **Performance Report** – the Ottawa Police Service (OPS) monitors and evaluates information on a variety of performance metrics, such as total calls for service, emergency response calls for service, response time on priority 1 calls, amount of time spent on calls, and the number of Criminal Code offences per sworn officer.
- **Financial Status Report** – the quarterly financial report summarizes the current financial position of the organization. Currently, a balanced position is projected by year-end. The second quarter report also included the 2013 Asset Management Report.
- **Workforce Management Report** – presents statistical information on workforce activities such as hiring, retirements, resignations and promotions.
- **Complaints Report – Part V, Police Services Act** – presents statistics on conduct complaints made by the public and the Chief of Police, as well as policy and service complaints made by the public.
- **Legal Services Status Report** – includes statistical information and analysis of trends on variances against the approved budget, claims and actions against the Board, appeals and applications for judicial review, and any issues of significance the Board should be advised of.

The Ottawa Police Services Board is a civilian body established by provincial legislation that provides governance and oversight for the Ottawa Police Service. It is accountable to the Ministry of Community Safety & Correctional Services, and the Ontario Civilian Police Commission. If you are interested in viewing past issues of the “Board Matters” newsletter or other information about the Ottawa Police Services Board, please visit the [Board’s Website](#).

The Police Services Board holds regular business meetings on the fourth Monday of each month except: August (no meeting); and December (the meeting is on the 3rd Monday). All meetings are open to the public and take place at 5:00 p.m. in the Champlain Room, Ottawa City Hall. Members of the public are welcome to speak to any item on the agenda or can speak to an issue not on the agenda but of concern to them, provided they give at least one week’s notice to Board staff. A complete schedule of meetings is available online.