The Ottawa Police Services Board:

Chair: Eli El-Chantiry (City Councillor)
Vice Chair: Jim MacEwen (Community Rep)

Members: Diane Guilmet-Harris (Community Rep)

Jan Harder (City Councillor)
Henry Jensen (Community Ren)

Henry **Jensen** (Community Rep) Carl **Nicholson** (Community Rep)

Jim Watson (Mayor)

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MESSAGE FROM THE BOARD CHAIR

Web:

The past few weeks have been difficult for the community, the Ottawa Police Service and the Police Services Board as a result of Stacy Bonds' experience and other incidents that have been in the news. Many residents have taken the time to let us know how they are feeling in the wake of these troubling events, and that their confidence in the police has been shaken. The members of the Police Services Board understand and share the concerns of the community, and support Chief White's efforts to fully address them.

Chief White is taking all possible actions that can be taken at this time as we all wait for due process to be followed. This includes waiting for the results of the investigation being conducted by the civilian Special Investigations Unit, the results of the OPP investigations being conducted, and any court cases or hearings that might result from those investigations. In addition, Chief White has ordered a comprehensive review of policies related to public intoxication and arrest procedures, strip search procedures, and operating procedures for the cell block. The results of these reviews will be included in a report to be submitted to the Ottawa Police Services Board in the New Year following the conclusion of the SIU investigation.

The relationship between the police and the community they serve is critical to the ability of the police service to do the job we all expect it to do in protecting us and keeping us safe. The vast majority of police officers fulfill their duties in a professional and compassionate manner, even in the most trying of circumstances. We ask for your patience and understanding while due process is followed, and in the days ahead as we work to re-build the trust that has been tarnished.

The final issue of "Board Matters" in 2010 includes the following:

- Changes in Board membership
- A report on the "Racial Profiling" public interest meeting
- A list of some reports received by the Board since September that may be of interest to you
- A schedule of Board meetings in 2011.

I hope you find the newsletter informative; additional information about the Board and its work is always available at **www.ottawapoliceboard.ca**. I would like to take this opportunity to wish you and yours a joyful, safe and healthy Christmas season, and all the best in 2011.

Eli El-Chantiry, Chair



CHANGES IN BOARD MEMBERSHIP New Community Member Carl Nicholson

The Board is very pleased to welcome a new community member appointed by the Provincial Government on September 15th. **Carl Nicholson** is already well known to many in the community through his work with the Catholic Immigration Centre and his

service as past Co-Chair of the Community and Police Action Committee (COMPAC), among other initiatives.

Mr. Nicholson attended his first Board meeting and was officially sworn in on November 1st.

Carl Nicholson has been Executive Director of the Catholic Immigration Centre (CIC) since 1994 and Executive Director of the Catholic Immigration Centre Foundation since 1996. He has an extensive, 32-year background in the not-for-profit sector in leadership positions, including 15 years at CUSO and maintaining his own successful fundraising and management consulting company since 1989.

Carl has extensive experience on boards and other governance organizations in the Not for Profit sector generally and the Immigrant Serving sector in particular. Examples of his ongoing work in these fields include being a founder and member of LASI (Local Agencies Serving Immigrants); Treasurer of World Skills; past Treasurer (two terms) and current Corporate Secretary of the Ontario Council of Agencies Serving Immigrants; founder and Board member of MOST (Making Ottawa Safe Together); leader of the Ottawa Our Diverse City initiative; past Chair of the United Way/Centraide Ottawa Immigrant Impact Council; Vice President of Watercan; and member of the Canadian Border Services Advisory Committee. He is also a founder of the Jamaican Canadian (Ottawa) Association.

Carl has been recognized several times for his contributions to the community. In 2004 he was given the 'Investing in People Award' by the Community Foundation of Ottawa; in 2003 he was recognized by United Way Centraide Ottawa with a 'Community Builder Award' as part of the

partnership with Local Agencies Serving Immigrants (LASI). In 2007 he was presented with the Lignum Vitae award by the National Institute of Jamaican Canadians. More recently Carl was recognized by the Social Planning Council of Ottawa with the Marion Dewar Defender of the Public Good award (2008). The Ottawa Police Services Board is very fortunate to have Mr. Nicholson joining us and will greatly benefit from his wealth of experience and knowledge.

Changes in Council Representatives on Board

This month the Board says farewell to two members of City Council who served during the last term of Council, from December 2006 to 2010. Councillor Maria McRae and Councillor Bob Monette brought valuable insights and perspectives to the Board, and provided an important link with City Council. Their contributions will be greatly missed; Councillor McRae was a leader in the areas of budgeting and finance, chairing the Board's Finance & Audit Committee, while Councillor Monette left his mark through the successful establishment of an Auxiliary Police Program at the Ottawa Police Service, which he championed. They will be formally recognized for their contributions at the Ottawa Police Community Awards ceremony in May 2011. The Board wishes them all the best in this new term of Council.

On December 15th City Council appointed **His Worship, Mayor Watson, Councillor Eli El-Chantiry** and **Councillor Harder** to the Police Services Board for the 2010-2014 term of Council. Councillor El-Chantiry has been on the Board since June 2007 and served as Chair in 2009 and 2010. He previously served on the Board from December 2003 to November 2006 and was Chair in the final year of that term.

The Board is very pleased to welcome the three members of Council to the Board. Mayor Watson and Councillor Harder will be officially sworn in at the Board's meeting on December 20th. The meeting is open to the public and begins at 5:00 p.m. in the Champlain Room at City Hall.

PUBLIC INTEREST MEETING ON RACIAL PROFILING

On November 30th the Police Services Board hosted an information and discussion session called "Let's Chat about Racial Profiling" as part of its community outreach and engagement strategy. Discussion topics included: understanding racial profiling in the context of human rights; Ottawa Police plans to address racial profiling in our City; plus an opportunity to hear from the community.

Moderated by former CBC broadcaster and communications consultant **Karen Flanagan McCarthy**, the meeting had been planned for several months as part of a broader

consultation on a new draft policy on Racial Profiling that the Police Service has been working on for the past year. The Service has been assisted in developing the new policy and training for officers by **Professor David Tanovich**, a leading expert in racial profiling and the Director of the Law Enforcement and Accountability Project at Windsor University. Assistance has also been obtained from the Ontario Human Rights Commission, in particular Dr. Shaheen Azmi, Acting Director, Policy and Education Branch. Both gentlemen were guest speakers at the meeting on November 30th.

Dr. Azmi provided general information about the Human Rights Commission and the kinds of complaints they receive, and then spoke about the ground-breaking Toronto Police Human Rights Project that was a tripartite partnership between the Commission, the Police Service and the Toronto Police Services Board. Professor Tanovich spoke about the draft racial profiling policy, the core elements of a successful policy, and the keys to effective anti-racial profiling training. Both presentations were highly informative and are available online. The guest speakers also led two separate discussion groups.

The meeting provided an opportunity to get the word out about the extensive work being done by the Ottawa Police Service to address racial profiling, and to solicit feedback on a draft policy that Professor Tanovich described as the most comprehensive in the world. The new Racial Profiling policy will be finalized in 2011.

The Board acknowledges that it was a difficult and challenging meeting for everyone in attendance. Numerous people attended the meeting to express concerns and views on both racial profiling and recent incidents involving the Ottawa Police and individuals in custody. While the meeting was able to hear from several dozen people, it is clear that additional opportunities for continuing dialogue is both hoped for and required. Both the Board and the Police Service commit to continuing this important dialogue.

REPORTS RECEIVED BY THE BOARD

The Board received reports on the following topics since September that may be of interest; all reports can be accessed at ottawapoliceboard.ca.

- New Interprovincial Policing Act This report provided information on the new provincial legislation that allows police officers from one jurisdiction to more easily work in another provincial jurisdiction, and explained the Police Services Board's obligations under the Act. The new legislation helps to address the disadvantage police face in fighting the growing sophistication and international nature of organized crime and terrorism that know no boundaries.
- Reports on SIU Investigations Motor Vehicle Collision with Injuries March 2010 & Injury During Arrest June 2010 The Chief of Police reports to the Board on the results of all investigations conducted by the province's Special Investigations Unit into incidents involving members of the Ottawa Police Service.
- Board Policies 2010 Review The Board conducted a review of the majority of its 100+ policies this fall and made several amendments to them. The changes are contained in this report. All policies are available online.
- Ontario's New Community Policing Model A
 presentation was made on the new Community Policing

- Model developed by the Ontario Association of Chiefs of Police. A copy of the presentation is available online.
- Participation in National Survey on Work/Life Balance –
 The Board approved participation by the Police Service in a national survey being conducted by Professor Linda Duxbury, Sprott School of Management, Carleton University and Professor Chris Higgins, Ivey Business School, University of Western Ontario. Results of the study are expected in the spring of 2011.
- Presentation of Cheque to Project S.T.E.P. On October 15, 2010 the Ottawa Police held its first annual Gala, with proceeds going to Project S.T.E.P. At the Board meeting on November 22nd, Chief White presented a cheque in the amount of \$50,000 to Michael Poliwoda, Senior Manager, Project S.T.E.P. The program is aimed at addressing youth addiction and consists of support, treatment, education and prevention initiatives, as well as the establishment of two much needed residential drug treatment centres in Ottawa.

The following third quarter monitoring reports were received by the Board on November 1, 2010:

- Financial Status Report the quarterly financial report summarizes the current financial position of the organization.
- Performance Report the Ottawa Police Service (OPS)
 monitors and evaluates information on a variety of
 performance metrics, such as total calls for service,
 emergency response calls for service, response time on
 priority 1 calls, amount of time spent on calls, and the
 number of Criminal Code offences per sworn officer.
- Complaints Report Part V, Police Services Act presents statistics on the number and type of complaints made by either the public or the Chief of Police about the conduct of police officers. It also presents statistics on complaints about policies or service provided by the OPS.
- Legal Services Status Report Section 6.1 of the Board Policy on Legal Services requires the Board Solicitor to submit a report to the Board that includes statistical information and analysis of trends on variances against the approved budget, claims and actions against the Board, appeals and applications for judicial review, and any issues of significance the Board should be advised of.
- Workforce Management Report presents statistical information on workforce activities such as hiring, retirements, resignations and promotions.
- Employer of Choice Status Report the Ottawa Police Service is committed to being recognized as an Employer of Choice for All; this report provides an update on activities to achieve that goal.

2011 BOARD MEETING SCHEDULE

The Police Services Board usually holds regular business meetings on the fourth Monday of each month except August (there is no meeting in August) and December (the meeting is on the 3rd Monday). There are some other irregularities in 2011 due to the meeting date falling on statutory holidays in April and May. All meetings are open to the public and take place at 5:00 p.m. in the Champlain Room, Ottawa City Hall. Agendas are posted online the Friday before the meeting.

In addition, the Board holds up to four community or "public interest" meetings per year, sometimes in offsite locations across the City to facilitate communication with the public and solicit their input. The off-site meetings usually commence at 7:00 p.m. Dates and topics for these meetings will be set early in the New Year.

The schedule for regular board meetings in 2011 is:

January 24 February 28 March 28 May 2 May 30 June 27 July 25 September 26 October 24 November 28 December 19

The Ottawa Police Services Board is a civilian body established by provincial legislation that provides governance and oversight for the Ottawa Police Service. It is accountable to the community, the Ministry of Community Safety & Correctional Services, and the Ontario Civilian Police Commission. If you are interested in viewing past issues of the "Board Matters" newsletter or other information about the Ottawa Police Services Board, please visit www.ottawapoliceboard.ca