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A Newsletter from the Ottawa Police Services Board

The Ottawa Police Services Board:

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MESSAGE FROM THE BOARD CHAIR

Welcome to the March 2012 issue of the Ottawa Police Services Board's newsletter - a vehicle for sharing information about the work of the Police Services Board.

I'm honoured that my colleagues re-elected me as Chair when the Board held its annual election for the positions of Chair and Vice Chair on January 27. At the same meeting they re-elected Jim Durrell as Vice Chair for the year. I'm excited about working with the Board and our new Chief of Police Charles Bordeleau over the coming months, and would like to take the opportunity to thank all of my Board colleagues for their commitment and hard work over the past year.

While we welcomed a new Chief in the first quarter of 2012, we also said farewell to outgoing Chief Vern White as he headed to the Senate of Canada. On behalf of the Board I wish to acknowledge and thank Senator White for the many significant contributions he made as Ottawa's Chief of Police, and for the dedication and passion he displayed as the leader of our Police Service. We wish him much success in his new career.

I hope you find the newsletter informative; additional information about the Board is available online at **www.ottawapoliceboard.ca**.

Eli El-Chantiry, Chair

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A Newsletter from the Ottawa Police Services Board



WELCOME TO NEW CHIEF OF POLICE CHARLES BORDELEAU

n March 2nd the Board was delighted to announce the appointment of former Ottawa Deputy Chief Charles Bordeleau to the position of Chief of Police. Chief Bordeleau was publicly sworn in on March 9th in a ceremony attended by family, friends, community members and City elected officials. Below are some photos from the Swearing-In Ceremony. To read Chief Bordeleau's speech, visit http://ottawapolice.ca/en/mediaroom/newsreleases/12-03-09/14a2ae49-4428-4261-93dd-a8f04e3aeb50.aspx.



Chief Bordeleau and The Honourable Justice Loignon.



Chief Bordeleau and members of the Ottawa Police Services Board.

CRIME STOPPERS FUNDRAISER & ROAST OF FORMER CHIEF VERN WHITE

The 1st Annual Crime Stoppers Fundraising Gala will be held on April 27th, 2012, featuring a roast of Senator Vern White and introducing new Chief Charles Bordeleau. The reception will be held at the Delta Inn, 101 Lyon Street, starting at 6:00 pm. Tickets will be on sale for \$125/ticket or \$1100 per table of 10. To purchase tickets please call or email the administrative office of Crime Stoppers: (613) 482-7910 or admin@crimestoppers.ca.

OTTAWA POLICE BOARD HOSTING PROVINCIAL CONFERENCE

The Ottawa Police Services Board is very pleased to be hosting the 50th Annual Meeting and Conference of the Ontario Association of Police Services Boards (OAPSB) at the Westin Hotel from April 18-21. Approximately 350 delegates will be convening to hear from guest speakers and to talk about current challenges facing police services and police governing bodies.



The OAPSB is the voice of civilian governance of policing in Ontario. It is a non-profit organization that represents approximately 150 police boards throughout the province. Its primary objectives are to advance collaborative dialogue among its members and policing partners regarding police governance issues and best practices, and to advocate for legislative changes that will improve policing and public safety.



BOARD STRATEGIC PLAN APPROVED

n January the Board approved its first ever Strategic Plan specifically for the Board as opposed to the Police Service, covering the period 2012-2014. It is believed that the Ottawa Police Board is the first police governing body in the country to adopt a strategic plan solely for itself as opposed to the police service it oversees. The Plan provides clarity around what the Board sees as its primary goals and what it hopes to accomplish between 2012 and 2014. It also provides direction to guide the Board's activities in support of the identified goals. As the first Strategic Plan, it represents a starting point that can be built upon in the years to come. Your feedback is welcome and can be sent to: lynn.kennedy@ ottawa.ca . Click here to view the Strategic Plan: http://www.ottawapoliceboard.ca/ opsb-cspo/images/stories/3a-OPSB Strategic Plan 2012 E.pdf

ESTABLISHMENT OF POLICE YOUTH ADVISORY COMMITTEE

- The Ottawa Police Services Board is pleased to support the Ottawa Police Service's launch
- of a Youth Advisory Committee (YAC) to provide a way for youth to bring their ideas, issues and
- suggestions about policing to the table. This
- exciting initiative came out of the Let's Chat Youth
- Café co-hosted by the Police Service and Police
- Services Board last October, where young people and police chatted about their ideas for an Ottawa
- Police YAC. The committee will provide youth input
- and collaboration opportunities for events and
- projects associated with such initiatives as front-
- line training, social media, crime trends, business planning and Police Week. The call for applications
- began February 27 with a deadline of March 23.
- The YAC is expected to hold its Inaugural meeting
- in late April/early May. For more info, visit http://
- www.ottawapolice.ca/en/Community/YAC.aspx, or www.facebook.com/opsyouthcafe.

REPORTS RECENTLY RECEIVED BY THE BOARD

In the first quarter of 2012 the Board received the following reports that may be of interest to you; reports are available at **www.ottawapoliceboard.ca**:

- 2011 Board Activity, Training and Performance Report This annual report provides information on the meetings, events and training attended by the seven Board members during the previous year, and provides a high-level evaluation of the Board's performance in achieving its work plan.
- 2012 Board Work Plan The work plan sets out the tasks the Board intends to complete in 2012 in order to fulfil its legislative and governance responsibilities, and strategic priorities.
- Calendar of Board Monitoring Requirements for 2012 The calendar lists all of the
 reports of a monitoring nature that must be submitted to the Board in 2012 and the
 months they are due, to ensure the Board is fulfilling its oversight responsibilities under
 the Police Services Act and its own policies.
- Business Plan 2010 2012: Semi-Annual Status Report This report provides a status report on progress made towards achieving the goals and objectives contained in the Police Service's current Business Plan.

A Newsletter from the **Ottawa Police Services Board**



- Criminal Investigations Directorate (CID) Enhancement Project Report: This report
 provided an update on a two-year review of the CID that included a workload and workflow
 analysis conducted by Dr. Linda Duxbury, Carleton University. The goal was to ensure that
 CID investigations are executed by appropriately resourced, highly skilled, flexible and
 adaptable teams, operating within clear mandates.
- **Positive Workplace 2011 Annual Report:** This report provides a general overview of the Police Service's Respectful Workplace Program and statistical information on the utilization and outcomes of that Program.
- **Employer of Choice Status Report** the Ottawa Police Service is committed to being recognized as an Employer of Choice for All; this report provides an update on activities taking place to achieve that goal.

The following fourth quarter 2011 reports were received:

- **Performance Report** the Ottawa Police Service (OPS) monitors and evaluates information on a variety of performance metrics, such as total calls for service, emergency response calls for service, response time on priority 1 calls, amount of time spent on calls, and the number of Criminal Code offences per sworn officer.
- Policy & Service Complaints Report Part V, Police Services Act presents statistics on policy and service complaints made by the public. Conduct complaints will be reported on in the 2011 Annual Report to be submitted in April.
- Workforce Management Report presents statistical information on workforce activities such as hiring, retirements, resignations and promotions.
- Legal Services Status Report includes statistical information and analysis of trends on variances against the approved budget, claims and actions against the Board, appeals and applications for judicial review, and any issues of significance the Board should be advised of.

The Ottawa Police Services Board is a civilian body established by provincial legislation that provides governance and oversight for the Ottawa Police Service. It is accountable to the Ministry of Community Safety & Correctional Services, and the Ontario Civilian Police Commission. If you are interested in viewing past issues of the "Board Matters" newsletter or other information about the Ottawa Police Services Board, please visit

www.ottawapoliceboard.ca.

The Police Services Board holds regular business meetings on the fourth Monday of each month except August (there is no meeting in August) and December (the meeting is on the 3rd Monday). There are some irregularities in 2012 – please check the online schedule for details. All meetings are open to the public and take place at 5:00 p.m. in the Champlain Room, Ottawa City Hall. Members of the public are welcome to speak to any item on the agenda or can speak to an issue not on the agenda but of concern to them, provided they give at least one week's notice to Board staff. A complete schedule of meetings is available online.