

# BoardMatters



OTTAWA POLICE SERVICES BOARD  
 COMMISSION DE SERVICES POLICIERS D'OTTAWA

*Working together for a safer community  
 La sécurité de notre communauté, un travail d'équipe*

## A Newsletter from the Ottawa Police Services Board

### The Ottawa Police Services Board:

<b>Chair:</b>	Councillor Eli El-Chantiry	<b>Address:</b>	110 Laurier Avenue West Ottawa, ON K1P 1J1
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	Henry Jensen (Community Rep)	<b>Web:</b>	www.ottawapoliceboard.ca
	Carl Nicholson (Community Rep)		
<b>Executive Director:</b>	Wendy Fedec		
<b>Board Assistant:</b>	Lynn Kennedy		

### MESSAGE FROM THE BOARD CHAIR

Welcome to the September 2012 issue of the Ottawa Police Services Board's newsletter - a vehicle for sharing information about the work of the Police Services Board.

In this issue:

- Special Presentation on the Police Complaints Process
- Swearing-In Of New Deputy Chief
- Traffic Stop Race Data Collection Initiative
- Update on Business Plan 2013 – 2015
- Reports recently received by the Board.

I hope you find the newsletter informative; additional information about the Board is available at [www.ottawapoliceboard.ca](http://www.ottawapoliceboard.ca).

Eli El-Chantiry, Chair

## UPCOMING BOARD MEETINGS

5:00 pm, Champlain Room, City Hall  
 Listen to meetings via audio-cast at [ottawa.ca](http://ottawa.ca)

September 24  
 October 22

October 24 – 8:30 am – Special Meeting to Table 2013 OPS Budget  
 November 26



## **SPECIAL PRESENTATION ON THE POLICE COMPLAINTS PROCESS**

**Monday, 24<sup>th</sup> - September 2012**  
**7:00 - 9:00 pm**  
**Champlain Room,**  
**Ottawa City Hall**

The Police Services Board will be hosting a special presentation following its regular Board meeting on September 24<sup>th</sup> on the Police Complaints Process. The evening will include a presentation by special guest **Mr. Gerry McNeilly, Director, Office of the Independent Police Review Director** on the Public Complaints Process, plus a presentation by Ottawa Police Service staff on the Chief's Complaints process. The presentations will explain how both the public and internal complaints processes work, who is responsible for reviewing complaints, and how to file a complaint. There will be ample time for questions following the presentations. The meeting is open to the public and media.



**Gerry McNeilly,**  
Director, OIPRD

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## **TRAFFIC STOP RACE DATA COLLECTION PROJECT**

In April 2012 the Ottawa Police Services Board (Board) and the Ontario Human Rights Commission (OHRC) signed a **settlement agreement** to resolve a complaint. As a result of that agreement, the Ottawa Police Service (OPS) is currently developing and implementing the Traffic Stop Race Data Collection Project with a planned implementation date of April 27, 2013. Currently, an implementation team led by Inspector Pat Flanagan is working with the OHRC and other external stakeholders to establish and implement the requirements of this project. A consultation plan is expected to be launched this Fall.

This data collection project will be the largest of its kind in Canada. Every year, well over 50,000 vehicles are stopped in the City of Ottawa by Ottawa Police and all of those encounters will be recorded as part of this exercise.

The Board and OPS are committed to developing and maintaining the trust of the community it serves by providing responsive, effective and equitable policing to all residents. Through ongoing dialogue with the public, training of officers and a **racial profiling policy** developed in consultation with the community, the OPS continues to work to ensure that all persons live in an environment that is free of police actions based on racial bias or profiling.

For more information, to leave a comment, or to sign up to receive updates about this initiative, please visit: <http://www.ottawapolice.ca/en/Community/DiversityMatters/RacialProfiling.aspx>.



## **SWEARING-IN OF NEW DEPUTY CHIEF**

On July 30th the Board was pleased to announce the appointment of OPS Superintendent Ed Keeley to the position of Deputy Chief of Police. Deputy Chief Designate Keeley, a 27-year police veteran will be publicly sworn in at the Board's regular meeting on September 24th at 5:00 p.m. in a ceremony attended by family, friends, community members and City elected officials. The Board extends its congratulations and best wishes to Deputy Chief Keeley.



**Ed Keeley,**  
Deputy Chief of Police

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## **RECENTLY RECEIVED BY THE BOARD**

In the third quarter of 2012 the Board received the following reports that may be of interest to you; reports are available at [www.ottawapoliceboard.ca](http://www.ottawapoliceboard.ca):

- **Letters Of Commendation** – Members of the Ottawa Police Service come into contact with residents of Ottawa and visitors on a daily basis, often going above and beyond the call of duty. When they do, the Chief and the Board like to know about it. Each month the Board receives a Commendation Report comprised of excerpts from citizens' letters commending Ottawa Police members for their assistance in a time of need or for their personal contributions.
- **Independent Civilian Review into Matters Relating to the G20 Summit in Toronto** - On June 29, 2012 the Honourable John W. Morden released a report commissioned by the Toronto Police Services Board into matters related to the G20 Summit held in Toronto in June 2010. The purpose of the independent review was to identify issues and concerns raised by the public and the Board regarding oversight, governance, accountability, and transparency as they related to the multi-jurisdictional model of policing applied at the Summit. Mr. Morden reviewed these issues in the context of the governance role, legislated mandate and policies of the Board. He offered thirty-eight recommendations to strengthen the effectiveness of the Toronto Police Services Board's performance of its civilian oversight role in ensuring adequate and effective police services. Mr. Morden based his recommendations on an interpretation of Ontario's *Police Services Act* with regard to the role of police services boards in overseeing police operations, which is at odds with the interpretation that police services boards in Ontario have traditionally taken. After receiving the Report, the Ottawa PSB passed a resolution to write to the Provincial Government requesting clarification on the *Police Services Act*. Mr. Morden's complete 409 page report is available online at: <http://www.tpsb.ca/>.

## A Newsletter from the Ottawa Police Services Board



- **2012 Member Engagement Survey** – The Ottawa Police Service regularly surveys members every three or four years on a variety of workplace issues. The 2012 Member Engagement Survey is the sixth such survey and was designed to obtain members' feedback on issues such as job satisfaction, work/life balance, work relationships, resources to do their job, supervision, senior management, skills and professional development, and perceptions of operational performance and service to the community. The findings serve to identify areas where the Service is doing well in supporting its members, along with areas for improvement. The results are a key input to the 2013-2015 Business Plan.
- **2012 Environmental Scan** – The Environmental Scan provides a broad picture of the environment in which policing services are delivered at a particular point in time. They are routinely conducted every three years and are a key input into the OPS' three-year Business Plan. The Scan focuses on trends and issues that have the potential to impact the community and the Ottawa Police Service's ability to meet its legislative responsibilities, and to be responsive to the changing community over the next three to five years.

The following second quarter 2012 reports were received:

- **Financial Status Report** – the quarterly financial report summarizes the current financial position of the organization.
- **Performance Report** – the Ottawa Police Service (OPS) monitors and evaluates information on a variety of performance metrics, such as total calls for service, emergency response calls for service, response time on priority 1 calls, amount of time spent on calls, and the number of Criminal Code offences per sworn officer.
- **Complaints Report – Part V, Police Services Act** – presents statistics on conduct complaints made by the public and the Chief of Police, as well as policy and service complaints made by the public.
- **Workforce Management Report** – presents statistical information on workforce activities such as hiring, retirements, resignations and promotions.
- **Legal Services Status Report** – includes statistical information and analysis of trends on variances against the approved budget, claims and actions against the Board, appeals and applications for judicial review, and any issues of significance the Board should be advised of.
- **Calendar of Board Monitoring Requirements Update** – this calendar lists all of the reports of a monitoring nature that must be submitted to the Board in 2012 and the months they are due, to ensure the Board is fulfilling its oversight responsibilities under the *Police Services Act* and its own policies.

## A Newsletter from the Ottawa Police Services Board



The Ottawa Police Services Board is a civilian body established by provincial legislation that provides governance and oversight for the Ottawa Police Service. It is accountable to the Ministry of Community Safety & Correctional Services, and the Ontario Civilian Police Commission. If you are interested in viewing past issues of the “Board Matters” newsletter or other information about the Ottawa Police Services Board, please visit [www.ottawapoliceboard.ca](http://www.ottawapoliceboard.ca).

The Police Services Board holds regular business meetings on the fourth Monday of each month except August (there is no meeting in August) and December (the meeting is on the 3rd Monday). There are some irregularities in 2012 – please check the online schedule for details. All meetings are open to the public and take place at 5:00 p.m. in the Champlain Room, Ottawa City Hall. Members of the public are welcome to speak to any item on the agenda or can speak to an issue not on the agenda but of concern to them, provided they give at least one week’s notice to Board staff. A complete schedule of meetings is available online.