



## A Newsletter from the Ottawa Police Services Board

### The Ottawa Police Services Board:

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### MESSAGE FROM THE BOARD CHAIR

Welcome to the September 2011 issue of the Ottawa Police Services Board's newsletter - a vehicle for sharing information and enhancing understanding about the work of the Police Services Board.

In this issue:

- Upcoming meetings
- Announcement of recent Board Member appointments
- Reports received by the Board in 3rd Quarter
- "All Valuables Removed" initiative.

I hope you find the newsletter informative; additional information about the Board is available online at [www.ottawapoliceboard.ca](http://www.ottawapoliceboard.ca).

Eli El-Chantiry, Chair

## UPCOMING POLICE SERVICES BOARD MEETINGS

Monday, October 24, 5:00 p.m.  
 Champlain Room, Ottawa City Hall  
 Agenda available Oct. 21st online at [www.ottawapoliceboard.ca](http://www.ottawapoliceboard.ca)

Wednesday, October 26, 8:30 a.m. – Tabling of 2012 Budget  
 Champlain Room, Ottawa City Hall

## UPCOMING CONSULTATIONS

### Partnership in Action Let's Chat Café - Youth Session Wednesday, October 26th

Earlier this year the Board held a public interest meeting on *Community Solutions for Preventing Youth Crime*. The evening concluded with agreement by those in attendance that we need to build on the conversations that took place, and that youth need to be involved in planning further discussions. In collaboration with youth, the Police Services Board and the Ottawa Police Service are planning a more comprehensive consultation on October 26<sup>th</sup>.

The Let's Chat Youth Café will be an opportunity for the Police Service and the Board to provide youth with a meaningful way to contribute to a conversation about ideas and solutions for an OPS youth engagement strategy and a youth advisory committee to the Chief, that will serve youth and the Police Service. For more information & registration: visit [www.ottawapolice.ca](http://www.ottawapolice.ca) or [www.ottawapoliceboard.ca](http://www.ottawapoliceboard.ca).

and

### Let's Chat About Racial Profiling II Late November – details coming soon...

## RECENT APPOINTMENTS TO THE BOARD



### JIM DURRELL - PROVINCIAL APPOINTEE

Jim Durrell is one of three community members appointed by the Provincial Government to serve on the Police Services Board; he was appointed for a three-year term, effective 12 July 2011.

Jim Durrell is best-known for the significant contribution he made as Ottawa's Mayor from 1985 until retiring from public life in 1991. Since leaving public office, Jim has been active in the private sector as a successful business executive. Today, Jim is President and owner of Capital Dodge Chrysler Jeep. Jim has had a long time involvement with Ottawa sports franchises, having served as the first president of the Ottawa Senators NHL organization and as the President for the CFL's Ottawa Rough Riders. He has served as a governor of the Canada Sports Hall of Fame and as President of the Ottawa Sports Hall of Fame.

Jim has extensive governance experience, having served on the Board of Directors of the Business Development Bank of Canada and as the Chair of the Ottawa International Airport's Board of Directors. Jim continues to volunteer his time and enthusiasm to numerous charities and organizations in the Ottawa community, such as the Ottawa Hospital, the United Way/Centraide Ottawa Campaign Cabinet, the Salvation Army and the Kiwanis Club of Ottawa for over 30 years. In October 2006, Jim was appointed Chairman of the Ottawa Convention Centre. He resides in Ottawa with his wife 'Sam' and has two children, Melissa and Michael, and two grandchildren, Kennedy and Marcus.

## RECENT APPOINTMENTS TO THE BOARD



### HENRY JENSEN - COUNCIL APPOINTEE

On 25 August 2011 Ottawa City Council appointed Mr. Henry Jensen to serve as the City of Ottawa's Citizen Appointee to the Ottawa Police Services Board until 31 December 2012. Mr. Jensen previously served on the Board from February 2005 to July 2011 as a Provincial Appointee, and was Chair of the Board in 2007 and 2008.

Mr. Jensen has worked since 2000 as an Associate with Deloitte & Touche, LLP on a part-time basis providing consulting services in relation to forensic investigations in the Financial Advisory Services sector. He previously served as Senior Vice President for the company from 1996 to 2000. From 1981 to 1990 he was Deputy Commissioner of the RCMP responsible for Operations. He has a long history of community involvement, and currently chairs the Board of Directors of the National White Collar Crime Centre of Canada, a not-for-profit organization working to facilitate public police and private sector cooperation. He is also Vice President of the Ontario Association of Police Services Boards.

## REPORTS RECENTLY RECEIVED BY THE BOARD

In the third quarter of 2011 the Board received the following reports that may be of interest to you; reports are available at [www.ottawapoliceboard.ca](http://www.ottawapoliceboard.ca):

- **Special Presentation on The Cell Block Today** – Supt. M. Flanagan described the current environment and practices used in the Cell Block, including enhanced video and audio recording capabilities, and improved procedures, training and supervision introduced this year.
- **2010 – 2012 Business Plan Semi-Annual Report** – The 2010-2012 *Plan for a Safer Ottawa* is the Ottawa Police Services Board's fifth business plan created to ensure the delivery of adequate and effective police services. The semi-annual report outlines progress made to date in achieving the goals and objectives set out in the Plan.
- **2010 Asset Management Plan** – Provided a listing of assets assigned to the OPS and their Net Book Value, and reported on Building (Facility) assets in more detail. The report also identifies any risk management trends and issues on the horizon.
- **2012 OPS Budget Directions and Timetable** - The Board approved a 2.5% increase as its budget guideline for 2012, and a timetable for tabling the budget on October 26th, with Board approval set to occur November 28th and Council approval on November 30th.
- **Appointments to Board Committees** – The Board approved appointments to its four committees and two OPS committees on which Board members serve, for the duration of 2011 and 2012.
- **Status Report on Racial Profiling Project** – The Board received an update on progress towards implementing the new OPS policy on Racial Profiling, and plans for a review of the policy to begin later this year.
- **Public Consultation Policy Annual Report** – The Board received information on activities undertaken over the past year in accordance with its Public Consultation Policy, and compliance with the policy.

The following second quarter 2011 reports were received:

- **Financial Status Report** – the quarterly financial report summarizes the current financial position of the organization.
- **Performance Report** – the Ottawa Police Service (OPS) monitors and evaluates information on a variety of performance metrics, such as total calls for service, emergency response calls for service, response time on priority 1 calls, amount of time spent on calls, and the number of Criminal Code offences per sworn officer.

## A Newsletter from the Ottawa Police Services Board

- **Complaints Report – Part V, Police Services Act** – presents statistics on the number and type of complaints made by either the public or the Chief of Police about the conduct of police officers. It also presents statistics on complaints about policies or service provided by the OPS.
- **Legal Services Status Report** – Section 6.1 of the Board Policy on *Legal Services* stipulates that the Board Solicitor must submit a report to the Board that includes statistical information and analysis of trends on variances against the approved budget, claims and actions against the Board, appeals and applications for judicial review, and any issues of significance about which the Board should be advised.
- **Workforce Management Report** – presents statistical information on workforce activities such as hiring, retirements, resignations and promotions.
- **Employer of Choice Report** - the Ottawa Police Service is committed to being recognized as an Employer of Choice for All; this report provides an update on activities taking place to achieve that goal.
- **Calendar of Board Monitoring Requirements Status Report** – this calendar lists all of the reports of a monitoring nature that must be submitted to the Board in 2011 and the months they are due, to ensure the Board is fulfilling its oversight responsibilities under the *Police Services Act* and its own policies.

## REDUCING THEFTS FROM VEHICLES WITH “ALL VALUABLES REMOVED” WARNING CARDS

The Ottawa Police Service launched All Valuables Removed program and began issuing free warning cards to drivers to help raise awareness and combat theft from vehicles – a city wide crime trend.

Thefts from vehicles are particularly high from June to October, and a good way to reduce these thefts is by lowering opportunities for criminals. With the All Valuables Removed initiative, residents are instructed to remove their valuables from their vehicle, or secure them out of sight, and place a warning card in their window, letting would-be-thieves know not to bother searching their car, and also reminding others to take the same precautions.

For more tips and to find out how you can obtain a free warning card for your vehicle, please visit [ottawapolice.ca](http://ottawapolice.ca) or contact Partnership in Action at [pia@ottawapolice.ca](mailto:pia@ottawapolice.ca)

*The Ottawa Police Services Board is a civilian body established by provincial legislation that provides governance and oversight for the Ottawa Police Service. It is accountable to the community, the Ministry of Community Safety & Correctional Services, and the Ontario Civilian Police Commission. If you are interested in viewing past issues of the “Board Matters” newsletter or other information about the Ottawa Police Services Board, please visit [www.ottawapoliceboard.ca](http://www.ottawapoliceboard.ca)*

*The Police Services Board usually holds regular business meetings on the fourth Monday of each month except August (there is no meeting in August) and December (the meeting is on the 3rd Monday). There are some irregularities in 2011 – please check the online schedule for details. All meetings are open to the public and take place at 5:00 p.m. in the Champlain Room, Ottawa City Hall. Members of the public are welcome to speak to any item on the agenda or can speak to an issue not on the agenda but of concern to them, provided they give at least one week's notice to Board staff. A complete schedule of meetings is available online.*