



The Ottawa Police Services Board



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Eli El-Chantiry



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MESSAGE FROM THE BOARD CHAIR

Welcome to the June 2015 issue of the Ottawa Police Services Board's newsletter - a vehicle for sharing information about the work of the Police Services Board. Additional information about the Board is available at www.ottawapoliceboard.ca. In this issue:

- Board Chair Appointed to Provincial Board
- Chief Bordeleau Recognized
- 2015 Community/Police Awards Ceremony
- Reports recently received by the Board.

Eli El-Chantiry, Chair

BOARD CHAIR APPOINTED TO PROVINCIAL BOARD

On May 29, 2015 the Ontario Association of Police Services Boards (OAPSB) held their Annual General Meeting in Toronto and confirmed the appointment of its Board of Directors for the year 2015/2016. Ottawa Police Services Board Chair Eli El-Chantiry was appointed to the Board as one of four representatives of the "Big 12" police services boards, and was appointed one of two Vice Presidents of the association.

CHIEF BORDELEAU RECOGNIZED

Every year, United Way Ottawa bestows an Ambassador's Award to recognize a person who shares and exemplifies the values and goals of United Way. The award highlights someone who has joined United Way Ottawa in reaching out to partners in the community, and devoted great time and effort to making a difference in our city. On 28 May 2015 Chief Charles Bordeleau was awarded the United Way Ambassador Award for his tireless work to make our community a better place.

Also at the Ontario Association of Chiefs of Police Annual General Meeting on 17 June 2015, Chief Bordeleau was appointed First Vice President.



2015 COMMUNITY/POLICE AWARDS CEREMONY

Police Chief Charles Bordeleau and the Ottawa Police Services Board hosted the 2015 Community Police Awards Ceremony on 26 May 2015, at which the following awards were presented:

Certificate of Valour - presented for an act of personal bravery or highly-meritorious service that is of assistance to the Ottawa Police Service.

Certificate of Merit - presented for an act of unselfish assistance or demonstration of unique concern for the safety and well-being of another individual or the community.

Community Service Award - presented to an individual who has made a significant contribution to the Service, and demonstrated continued excellence in their dedication to the Ottawa Police Service.

Thomas G. Flanagan, S.C. Scholarship Certificate - presented to racialized and Aboriginal women who have expressed an interest in a policing career. Since 1993, this award has been presented annually to women to continue their post-secondary education in a law-related field.



You can read about the remarkable individuals who were commended for their exceptional service to the community in the [media release](#).



REPORTS RECENTLY RECEIVED BY THE BOARD

In the second quarter of 2015 the Board received the following reports that may be of interest to you; reports are available at www.ottawapoliceboard.ca:

- **Ottawa Police Service Initiative Update** - At the direction of the Board, the Ottawa Police Service (OPS) launched the Service Initiative (SI) Program to address current challenges and pressures facing policing, namely: budget expectations, growth, changing demographics, growing demands for service, and the increasing complexity of crime. These challenges are not unique to Ottawa and in fact, are being faced by police services across the country and throughout the world. The four specific outcomes the OPS is seeking to achieve through the SI are: improved service, money and/or person hour efficiencies, enhanced partnerships, and cost recovery or revenue opportunities. This report provided an update on progress towards achieving these outcomes.



- **Professional Standards Section – 2014 Annual Report** - presented statistics on the number and type of complaints made by either the public or the Chief of Police about the conduct of police officers. It also presents statistics on complaints about policies or services provided by the OPS.
- **Annual Financial Report 2014** - presented the year-end financial position of the Ottawa Police Service (OPS) and outlines the operational issues that affected the Service's finances in 2014. The results are subject to external audit.
- **Report on SIU Investigations** - Results of two Special Investigations Unit (SIU) investigations were reported to the Board.
- **Audit Plan 2015** - The Audit function is designed to evaluate and recommend improvements to the operations of the Ottawa Police Service as a measure of accountability and transparency. The OPS will be conducting compliance audits of property and evidence control: General, Valuable Securities, and Firearms. It will also conduct a compliance audit of the Time and Attendance System.
- **Byward Market Street Ambassador Program** - The Board received the 2014 Annual Report on the activities of the Street Ambassadors who work in the ByWard Market area each summer assisting the police and community in dealing with aggressive panhandlers and public drunkenness. They also provide assistance to tourists. The Board approved funding in the amount of \$10,000 towards the program's operation in 2015.
- **Semi Annual Report from National Capital Area Crime Stoppers** – Twice a year, the President of Crime Stoppers provides an update to the Board on the Program.
- **October 22, 2014 – Operational Review Briefing** – This report provided a summary of the internal review conducted on the October 22, 2014 incident in Ottawa involving an active shooter at the War Memorial and the Parliament Buildings.
- **Ontario Retirement Pension Plan** – The Board agreed to write to the Province requesting that its proposed Ontario Retirement Pension Plan (ORPP) not extend to individuals already enrolled in a defined benefit plan (such as OMERS) or defined contribution plan, due to the significant financial impact it will have on employers, employees and on OMERS.

The following first quarter 2015 reports were received:

- **Performance Report** – the Ottawa Police Service (OPS) monitors and evaluates information on a variety of performance metrics, such as total calls for service, emergency response calls for service, response time on priority 1 calls, amount of time spent on calls, and the number of Criminal Code offences per sworn officer.
- **Financial Status Report** – the quarterly financial report summarizes the current financial position of the organization. Currently, a balanced position is projected by year-end.
- **Workforce Management Report** – presents statistical information on workforce activities such as hiring, retirements, resignations and promotions.



- Complaints Report – Part V, *Police Services Act* – presents statistics on conduct complaints made by the public and the Chief of Police, as well as policy and service complaints made by the public.
- Legal Services Status Report – includes statistical information and analysis of trends on variances against the approved budget, claims and actions against the Board, appeals and applications for judicial review, and any issues of significance the Board should be advised of.

The Ottawa Police Services Board is a civilian body established by provincial legislation that provides governance and oversight for the Ottawa Police Service. It is accountable to the Ministry of Community Safety & Correctional Services, and the Ontario Civilian Police Commission. If you are interested in viewing past issues of the “Board Matters” newsletter or other information about the Ottawa Police Services Board, please visit www.ottawapoliceboard.ca.

The Police Services Board holds regular business meetings on the fourth Monday of each month except August (there is no meeting in August) and December (the meeting is on the 3rd Monday). All meetings are open to the public and take place at 5:00 p.m. in the Champlain Room, Ottawa City Hall. Members of the public are welcome to speak to any item on the agenda or can speak to an issue not on the agenda but of concern to them, provided they give at least one week’s notice to Board staff. A complete schedule of meetings is available online.