

BoardMatters



OTTAWA POLICE SERVICES BOARD
COMMISSION DE SERVICES POLICIERIS D'OTTAWA

A Newsletter from the Ottawa Police Services Board

Summer/Fall 2017

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The Ottawa Police Services Board



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MESSAGE FROM THE BOARD CHAIR

Welcome to the Summer/Fall 2017 issue of the Ottawa Police Services Board's quarterly newsletter - a vehicle for sharing information about the work of the Police Services Board. Additional information about the Board is available on the [website](#). In this issue:

- Newsletter in Accessible Format – Coming Online Soon!
- Farewell to Board Vice Chair Jim Durrell
- Board Chair's Commentary regarding the *Police Services Act*
- Ottawa Police Service Gala
- 2016 OPS Annual Report
- Reports Recently Received by the Board
- **NEW** – Board Out and About in the Community – Photo Page

Eli El-Chantiry, Chair

NEWSLETTER AVAILABLE IN ACCESSIBLE FORMAT

In accordance with the standards identified in the Accessibility for Ontarians with Disabilities Act, 2005 (AODA) and associated regulations (Web Content Accessibility Guidelines (WCAG)), the Board will begin producing the quarterly newsletter in an accessible format online. Hyperlinks will be added to the list below of individual reports, allowing for easier reference.

FAREWELL TO BOARD VICE CHAIR JIM DURRELL

Jim Durrell was appointed by the Province of Ontario in July 2011 to serve on the Ottawa Police Services Board as a community representative. After serving his community with dedication for six years, the Board was sad to say good-bye to him when his term expired on 24 October.

Jim is best-known for the significant contribution that he made as Ottawa's Mayor from 1985 to 1991. Today, Mr. Durrell is President and owner of



Capital Dodge Chrysler Jeep. He also served as the first President of the Ottawa Senators NHL organization, President for the CFL's Ottawa Rough Riders, a governor of the Canada Sports Hall of Fame and as President of the Ottawa Sports Hall of Fame. He is a past Chair of the Ottawa International Airport's Board of Directors and the Ottawa Convention Centre. He currently serves as Chair of the Hydro Ottawa Holding Inc. Board of Directors.

BOARD CHAIR'S COMMENTARY REGARDING THE *POLICE SERVICES ACT*

Board Chair Eli El-Chantiry and Mr. F. Kaustinen, Executive Director, Ontario Association of Police Services Boards (OAPSB) co-authored a [commentary](#) regarding the Provincial Government's proposed changes to the *Police Services Act*. The commentary appeared in the 12 October 2017 issue of The Star.

OTTAWA POLICE SERVICE GALA

When: 28 October 2017

Where: Shaw Centre

What started as an idea shared between three Ottawa Police Service (OPS) members has now become a longstanding tradition of giving back to the city they serve. The sad headlines at the end of 2009 spoke of the senseless death of Cst. Eric Czapnik, who was fatally stabbed in his police car, a couple of days after Christmas, as he waited outside the Civic Hospital.

Deputy Chief Gilles Larochelle, Superintendent Dan Delaney and Chief Vern White, wanted to find a way to commemorate the fallen officer and came up with the idea of a police gala. The gala would celebrate the role of the OPS in the community, while seeking to support those agencies in Ottawa that help others.

The OPS Gala held its inaugural event in the fall of 2010, and every year local charities are selected as beneficiaries of the gala fundraising. The event is more than just an excuse to get dressed up; it helps to send a positive message to the community about the men and women who protect and serve the city.

Last fall's charity recipients, The Ottawa Distress Centre and the Youville Centre, each received a cheque for \$50,000, raising the total amount collected for local charities to \$645,000 to-date. The beneficiaries for this year's gala are Big Brothers Big Sisters Ottawa, and Ottawa Victim Services.

2016 OPS ANNUAL REPORT

The members of the OPS are committed to the safety and security of Ottawa and the 2016 Annual Report highlights the excellent work they do every day preventing and investigating crime, working with our community and addressing issues raised by residents.

The Annual Report provides the Board, our members, and Ottawa residents with important information on key indicators of our performance and crime trends in Ottawa. The information presented in this report supports our commitment to transparency and collaboration in order to enhance community based problem solving.

Ottawa is a safe city. We are fortunate to have the members of the Ottawa Police Service serving this community. Together we will continue to work hard to provide our citizens with the best police service possible

The 2016 Annual Report is on the Ottawa Police Service [website](#).



REPORTS RECENTLY RECEIVED BY THE BOARD

In the second and third quarters of 2017, the Board received the following reports that may be of interest to you; reports are available on the Board's [website](#):

- **Audit Plan 2017** – The Board approved the Service's Audit Plan for 2017.
- **Semi Annual Report from National Capital Area Crime Stoppers** – Twice a year, the President of Crime Stoppers provides an update to the Board on the Program.
- **Service Initiative Update** - The OPS, through the SI Program, continues to develop and implement strategies that will ensure the organization is prepared to meet the challenges facing policing, while continuing to deliver and improve the service residents expect. By modernizing the way policing services are delivered in Ottawa, the OPS will enhance community safety through a more sustainable policing model that is adaptable to future pressures.
- **Letters of Commendation** – Members of the Ottawa Police Service come into contact with residents of Ottawa and visitors on a daily basis, often going above and beyond the call of duty. When they do, the Chief and the Board like to know about it. Each month the Board receives a Commendation Report comprised of excerpts from letters commending Ottawa Police members for their assistance in a time of need or for their personal contributions beyond the call of duty.



The following second and third quarter 2017 reports were received:

- **Financial Status Report** – the quarterly financial report summarizes the current financial position of the organization. Currently, a balanced position is projected by year-end.
- **Workforce Management Report** – presents statistical information on workforce activities such as hiring, retirements, resignations and promotions.
- **Complaints Report** – Part V, *Police Services Act* – presents statistics on conduct complaints made by the public and the Chief of Police, as well as policy and service complaints made by the public.
- **Legal Services Status Report** – includes statistical information and analysis of trends on variances against the approved budget, claims and actions against the Board, appeals and applications for judicial review, and any issues of significance the Board should be advised of.
- **Board Monitoring Requirements Status Report: Second Quarter 2017** - An annual Calendar of Monitoring Requirements sets clear expectations for OPS staff and the Board with regard to when reports of a monitoring nature are due. It assists the Board in meeting its legislative obligations to monitor, on a regular basis, certain aspects of Police Service business such as the status of the budget, administration of the public complaints system, and the achievement of Business Plan objectives, as well as compliance monitoring required by several of the Ministry Policing
- **Performance Report** – the Ottawa Police Service (OPS) monitors and evaluates information on a variety of performance metrics, such as total calls for service, emergency response calls for service, response time on priority 1 calls, amount of time spent on calls, and the number of Criminal Code offences per sworn officer.

Please continue reading to view our **NEW**
Board Out and About in the Community Photo Page



The Ottawa Police Services Board is a civilian body established by provincial legislation that provides governance and oversight for the Ottawa Police Service. It is accountable to the Ministry of Community Safety & Correctional Services, and the Ontario Civilian Police Commission. If you are interested in viewing past issues of the “Board Matters” newsletter or other information about the Ottawa Police Services Board, please visit the Board's [website](#).

The Police Services Board holds regular business meetings on the fourth Monday of each month except August (there is no meeting in August) and December (the meeting is on the 3rd Monday). All meetings are open to the public and take place at 4:00 p.m. in the Champlain Room, Ottawa City Hall. Members of the public are welcome to speak to any item on the agenda or can speak to an issue not on the agenda but of concern to them, provided the matter falls under the jurisdiction of the Board and they submit a written request at least one week in advance. A complete schedule of meetings is available online.