



## The Ottawa Police Services Board



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## MESSAGE FROM THE BOARD CHAIR

Welcome to the Summer 2018 issue of the Ottawa Police Services Board's quarterly newsletter - a vehicle for sharing information about the work of the Police Services Board. Additional information about the Board is available on the [website](#). In this issue:

- Federal Funding to Reduce Gun Crime and Criminal Gang Activities
- Public Opinion Research on Policing Services
- Ottawa Police Announce 2018 Gala Recipients
- Ottawa Police Graduation Ceremony
- New Ottawa South Campus
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Eli El-Chantiry, Chair

## FEDERAL FUNDING TO REDUCE GUN CRIME AND CRIMINAL GANG ACTIVITIES

In November of 2017, the federal government announced it would be committing \$327.6 million over five years, and \$100 million annually thereafter, to help support a variety of initiatives to reduce gun crime and criminal gang activities. The funding is meant to help communities deal with the rise in gun and gang violence being seen across Canada. In anticipation of that funding, [the Chief requested](#) the Board increase the OPS staff complement by 10 officers beginning October 2018. The increase is being sought to deal with increasing gun violence in Ottawa and to take full advantage of future federal funding for gun and criminal gang violence initiatives. The issue of gun violence is affecting major urban centres across Canada. It is important that the Service is resourced to meet the challenges of the new trend in gun violence in our city. The

Address: 110 Laurier Avenue West  
Ottawa, ON K1P 1J1

Phone: (613) 560-1270

Fax: (613) 580-2728

Email: [Krista.Ferraro@ottawa.ca](mailto:Krista.Ferraro@ottawa.ca) or  
[Lynn.Kennedy@ottawa.ca](mailto:Lynn.Kennedy@ottawa.ca)

Web: [www.ottawapoliceboard.ca](http://www.ottawapoliceboard.ca)



opportunity of new federal funding will allow the Ottawa Police to bring on new resources this year to assist in meeting those challenges and reinforcing gun violence suppression strategies.

### **PUBLIC OPINION RESEARCH ON POLICING SERVICES**

The Ottawa Police Services Board and the Ottawa Police Service are seeking public input on policing services through a variety of methods this summer. Specifically, we are soliciting residents' perceptions on safety, crime and disorder, community priorities, and police performance. The results of the research will help to improve the quality of service and ensure the needs of Ottawa residents are addressed.

Want to have your say? [Fill out our online public survey](#) before it closes on August 6!

### **OTTAWA POLICE ANNOUNCE 2018 GALA RECIPIENTS**

The Ottawa Police Service has selected two charities benefitting at-risk youth to share the proceeds of the 2018 OPS Gala. They are the [Ottawa Sports and Entertainment Group \(OSEG\) Foundation](#) and the [Great Canadian Theatre Company \(GCTC\)](#). The shared proceeds will fund a new OSEG Foundation employment program giving at-risk youth opportunities to gain valuable work experience and expose them to new avenues for career pursuit. The GCTC was selected for their programming for at-risk youth referred through the Boys and Girls Club of Ottawa, which empowers participants, boosts their self-confidence and helps them thrive into adulthood. Lastly, a donation will also be made to the Ottawa Police Memorial Cemetery. The OPS Gala has raised over \$735,000 for local charities.

The ninth annual Police Gala will be held on Saturday, October 27, 2018, at the Shaw Centre.

### **OTTAWA POLICE GRADUATION CEREMONY**

The Ottawa Police Service, along with members of the Ottawa Police Service Board, other dignitaries and family and friends, attended a formal Badge Ceremony on June 20<sup>th</sup>, 2018. A total of 53 Police Constables were presented with their wallet badge from the Chief of Police, Charles Bordeleau. These 53 Officers were hired in 2017, and have been deployed across the City of Ottawa.

## **NEW SOUTH CAMPUS**

The OPS is committed to delivering the best policing services possible and meeting the needs of our community. The new [Ottawa Police South Campus](#) will ensure that all Ottawans have access to modern and efficient police stations with client service centres across Ottawa for residents and businesses – in the east, west, the core and now the south of Ottawa. The South Campus is an important community-building initiative that will result in enhanced services to the fastest growing area in our city, Ottawa's South end. The new campus will also offer a better and more collaborative working environment for Ottawa Police staff, resulting in better services for all. Phase one of the three-phased project is expected to be completed by 2021, with construction starting in late 2019.



## **REPORTS RECENTLY RECEIVED BY THE BOARD**

In the second quarter of 2018 the Board received the following reports that may be of interest to you; reports are available at on our [website](#):

- [Conducted Energy Weapon Expansion Program](#) – The OPS will continue to manage their interactions with the community using de-escalation as the primary approach. The 100 CEW expansion pilot has shown the value of adding this option to the range of responses and officer can draw on, depending on the situation faced. The Board approved the OPS's recommendation to deploy CEWs to all sworn members over the next three years, starting first with those groups that have the most interaction with emergency calls for service.
- [Service Initiative Close Out Report](#) - The Service Initiative (SI) Program was formally launched in 2014 to reposition the organization to better align and focus on its core-policing responsibilities; re-assess and enhance how programs and services are delivered to the public in a consistent way; and ensure the long-term sustainability of the OPS policing model. The advantages gained by OPS through the creation of the SI Program are twofold in that the methodology employed to become operationally lean enabled the realization of significant resource and financial savings, and it set the foundation for addressing future challenges and pressures. Changes emanating from Bill 175, the legalization of Cannabis, the OPS IT Modernization Roadmap and the Facilities Strategic Master Plan, among others, are currently





underway and will benefit by the learnings and practices now entrenched at the OPS.

- [\*\*Modernization Roadmap Update\*\*](#) - In April 2016 the Ottawa Police Services Board approved the Information Management / Information Technology Roadmap (now referred to as the Modernization Roadmap) for the Ottawa Police Service. The Modernization Roadmap (MR) set out a path for OPS to boost productivity and leverage technical advances readily available in the marketplace and in use by leading police organizations, with the goal of putting and keeping OPS on the leading edge of police capabilities. The Board's approval of Bundle 2A and the associated delegated authority will enable OPS to move to the implementation stage for all streams of work. Staff will report to the Finance and Audit Committee on the use of the delegated authority and the results achieved by the MR Program.
- [\*\*MERIT CVE Evaluation 2017 – 2020\*\*](#) - Ottawa's risk-driven community safety and well-being initiative known as the Multiagency Early Risk Intervention Tables (MERIT) was implemented in the South East Ottawa Community Health Centre of Ottawa in June 2015. MERIT is an important and innovative program designed to assist people at risk in the community. It brings together social agencies and representatives from police, health and education to identify individuals who need help and connect them with the proper supports. There have been many examples of individuals who have been assisted through MERIT and this evaluation will provide the MERIT table with important information on how it is meeting its mandate.
- [\*\*Letters of Commendation\*\*](#) – Members of the Ottawa Police Service come into contact with residents of Ottawa and visitors on a daily basis, often going above and beyond the call of duty. When they do, the Chief and the Board like to know about it. Each month the Board receives a Commendation Report comprised of excerpts from letters commending Ottawa Police members for their assistance in a time of need or for their personal contributions beyond the call of duty.
- [\*\*2016-2018 Business Plan: Semi-Annual Report\*\*](#) - The Police Services Act, Regulation 3/99, section 30 (1) requires that all police services boards in the Province of Ontario prepare a business plan once every three years to guide the delivery of policing services to the community. The 2016-2018 Business Plan is the Ottawa Police Services Board's seventh plan since 1995. It sets the strategic



direction of the organization for the next three years. It is a collective response to identified community concerns and policing pressures, and strengthens the day-to-day delivery of quality policing services to the community, which includes: responding to calls for assistance and to emergencies, investigating crime, maintaining public order, assisting victims, enforcing the law, and preventing crime. Innovation and Investment in Community Safety is about achieving our vision of being a trusted partner in community safety, and delivering effective policing services to the citizens of Ottawa.

The following second quarter 2018 reports were received:

- [\*\*Complaints Report\*\*](#) – Part V, *Police Services Act* – presents statistics on conduct complaints made by the public and the Chief of Police, as well as policy and service complaints made by the public.
- [\*\*Board Monitoring Requirements Status Report: Second Quarter 2018\*\*](#) - An annual Calendar of Monitoring Requirements sets clear expectations for OPS staff and the Board with regard to when reports of a monitoring nature are due. It assists the Board in meeting its legislative obligations to monitor, on a regular basis, certain aspects of Police Service business such as the status of the budget, administration of the public complaints system, and the achievement of Business Plan objectives, as well as compliance monitoring required by several of the Ministry Policing
- [\*\*Performance Report\*\*](#) – the Ottawa Police Service (OPS) monitors and evaluates information on a variety of performance metrics, such as total calls for service, emergency response calls for service, response time on priority 1 calls, amount of time spent on calls, and the number of Criminal Code offences per sworn officer.
- [\*\*Workforce Management Report\*\*](#) – presents statistical information on workforce activities such as hiring, retirements, resignations, promotions and senior officer assignments.
- [\*\*Legal Services Status Report\*\*](#) – includes statistical information and analysis of trends on variances against the approved budget, claims and actions against the Board, appeals and applications for judicial review, and any issues of significance the Board should be advised of



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Board Out and About in the Community Photo Page

*The Ottawa Police Services Board is a civilian body established by provincial legislation that provides governance and oversight for the Ottawa Police Service. It is accountable to the Ministry of Community Safety & Correctional Services, and the Ontario Civilian Police Commission. If you are interested in viewing past issues of the “Board Matters” newsletter or other information about the Ottawa Police Services Board, please visit [www.ottawapoliceboard.ca](http://www.ottawapoliceboard.ca).*

*The Police Services Board holds regular business meetings on the fourth Monday of each month except August (there is no meeting in August) and December (the meeting is on the 3<sup>rd</sup> Monday). All meetings are open to the public and take place at 4:00 p.m. in the Champlain Room, Ottawa City Hall. Members of the public are welcome to speak to any item on the agenda or can speak to an issue not on the agenda but of concern to them, provided the matter falls under the jurisdiction of the Board and they submit a written request at least one week in advance. A complete schedule of meetings is available [online](#).*



## Out and about in the community...



Our Board Chair Eli El-Chantiry is also the Chair of the Ontario Association of Police Services Boards (OAPSB). Here he is seen addressing the delegates that attended the 2018 spring conference in May of this year, which was held in Blue Mountain.



The Board had a visit from Big Joe, Sparky, and Riley at its June Board meeting, where the 2018 Gala recipients were announced: the Ottawa Sports and Entertainment Group (OSEG) Foundation and the Great Canadian Theatre Company. Big Joe is seen here, giving the Board Chair Eli El-Chantiry a big hug to say thanks!

***In May, Board members attended a celebratory dinner hosted by Black Agenda Noir to recognize three recently promoted Inspectors Isobel Granger, Carl Cartright, and Paul Burnett.***



*D. Jacobs, Board Member S. Valiquet, S/Sgt D. Bal and Sgt. B. Sjaarda*



*Pastor A. Bailey, Inspector I. Granger and Board member C. Nicholson*